

# Cambridgeshire DIP Client Survey

The DIP conducts regular surveys of its clients, collecting their opinions of the service, including identifying areas of success and areas for improvement. The criteria for the survey is that the client must have been case managed for a minimum of 12 weeks. Clients surveyed included both voluntary referrals and those who are on a Drug Rehabilitation Requirement (DRR) order with Probation. The survey is then used to produce both quantitative and qualitative data, including an analysis of drug use and spend.

The data below shows examples of the qualitative evaluation produced from the survey.

## Question:

**How has working with CDIP helped in either reducing or stopping you from using drugs?**

- *"Helped me to think about things before I do them"*
- *Scripting, motivational talks, being comfortable with being honest with key-worker, not being judged"*
- *"Given me routine"*
- *"Got me a house, got me away from living with other drug users"*
- *"Its' good that I have always had someone to help when I need support"*
- *"It enabled me to stabilize very quickly and with help do a speedy reduction"*

## Question:

**Has working with CDIP enabled you to stop offending? If yes, what has enabled this change?**

- *"being occupied and supported – feeling respected"*
- *"Do not want to offend any more, they have enabled me to think more about life"*
- *"Yes – family responsibilities. I realise what I would lose if I keep offending"*
- *"Being away from drug users and being housed"*
- *"Help in trying to get a job/qualification"*
- *"No need to offend as do not need money to buy drugs"*

## Question:

**In what other ways has engaging with CDIP helped you?**

